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15 *Interim Co-Lead Class Counsel for the Settlement Class*

16 **UNITED STATES DISTRICT COURT**  
17 **NORTHERN DISTRICT OF CALIFORNIA**

18 IN RE: ZOOM VIDEO COMMUNICATIONS,  
19 INC. PRIVACY LITIGATION

CASE NO: 3:20-cv-02155-LHK

20 This Document Relates To:

**SUPPLEMENTAL DECLARATION  
OF CAMERON R. AZARI, ESQ. ON  
IMPLEMENTATION AND  
ADEQUACY OF SETTLEMENT  
NOTICE PLAN AND NOTICES**

21 ALL ACTIONS  
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1 I, Cameron R. Azari, Esq., hereby declare and state as follows:

2 1. My name is Cameron R. Azari, Esq. I have personal knowledge of the matters set  
3 forth herein, and I believe them to be true and correct.

4 2. I am a nationally recognized expert in the field of legal notice and I have served as an  
5 expert in thousands of federal and state cases involving class action notice plans.

6 3. I am a Senior Vice President with Epiq Class Action and Claims Solutions, Inc.  
7 (“Epiq”) and the Director of Legal Notice for Hilsoft Notifications (“Hilsoft”), a firm that specializes  
8 in designing, developing, analyzing, and implementing large-scale, un-biased, legal notification  
9 plans. Hilsoft is a business unit of Epiq.

10 4. This declaration will provide updated settlement administration statistics regarding the  
11 implementation of the Settlement Notice Program (“Notice Program” or “Notice Plan”) and notice  
12 (the “Notice” or “Notices”) in this Action. I previously executed my *Declaration of Cameron R.*  
13 *Azari, Esq. on Adequacy of Settlement Notice Plan and Notices*, on July 30, 2021, which described  
14 the Settlement Notice Program. Dkt. No. 192. In my declaration, I detailed Hilsoft’s class action  
15 notice experience and attached Hilsoft’s *curriculum vitae*. I also provided my educational and  
16 professional experience relating to class actions and my ability to render opinions on overall adequacy of  
17 notice programs. Subsequently, I executed my *Declaration of Cameron R. Azari, Esq. on*  
18 *Implementation and Adequacy of Settlement Notice Plan and Notices* (“Implementation Declaration”)  
19 on January 27, 2022, which detailed the successful implementation of the Notice Plan. Dkt. No. 219.  
20 The facts in this declaration are based on my personal knowledge, as well as information provided to  
21 me by my colleagues in the ordinary course of my business at Hilsoft and Epiq.

22 **NOTICE PLAN SUMMARY**

23 5. As I stated in my Implementation Declaration, CAFA Notice, as required by the  
24 federal Class Action Fairness Act of 2005 (CAFA), 28 U.S.C. § 1715, was provided to 57 federal and  
25 state officials on August 10, 2021. *Id.* ¶ 9. Epiq has not received any objections from federal or state  
26 officials in response to the CAFA Notice.



1 to ensure the quality of the zip code and were verified through Delivery Point Validation (DPV) to  
2 verify the accuracy of the addresses. This address updating process is standard for the industry and  
3 for the majority of promotional mails that occur today.

4 11. The return address on the Postcard Notice is a post office box that Epiq maintains for  
5 this case. The USPS automatically forwards Postcard Notices with an available forwarding address  
6 order that has not expired (“Postal Forwards”). For Postcard Notices returned as undeliverable, Epiq  
7 re-mailed the Postcard Notice to any new address available through USPS information (for example,  
8 to the address provided by the USPS on returned pieces if the forwarding order had expired, but was  
9 still within the time period in which the USPS returns the piece with a forwarding address indicated).  
10 As of March 10, 2022, Epiq has re-mailed 761 Postcard Notices to members of the Settlement Class  
11 where a forwarding address was provided. As of March 10, 2022, Epiq has received a total of 11,543  
12 undeliverable Postcard Notices (which includes any re-mailed Postcard Notices that were also  
13 returned as undeliverable). Where possible, addresses for undeliverable Postcard Notices were run  
14 through a third-party address look-up service, and where an additional address was found, a Postcard  
15 Notice was re-mailed to that address.

16 ***Notice Results***

17 12. As of March 10, 2022, an Email Notice or Postcard Notice was delivered to  
18 144,242,901 of the 158,392,163 unique, identified members of the Settlement Class, a deliverable  
19 rate of approximately 91%.

20 ***Media Plan***

21 13. As I stated in my Implementation Declaration, a comprehensive media plan was  
22 implemented, which included CLRA publication notice, a targeted internet notice campaign, internet  
23 sponsored search listings, and an informational release.

24  
25  
26 \_\_\_\_\_  
27 submitted to it are automatically updated with any reported move based on a comparison with the  
28 person’s name and known address.

1 *Settlement Website*

2 14. The informational Settlement Website (www.ZoomMeetingsClassAction.com) that  
3 was established for the Settlement continues to be available 24 hours per day, 7 days per week.  
4 Members of the Settlement Class are able to obtain additional information and were able to file an  
5 online claim on the website. The Settlement Website was updated with information that Hon. Laurel  
6 Beeler is the current presiding judge and the Final Approval Hearing now takes place on April 7,  
7 2022, at 9:30 a.m., via Zoom, in Courtroom B of the United States District Court for the Northern  
8 District of California, located at San Francisco Courthouse, 15th Floor, 450 Golden Gate Ave., San  
9 Francisco, CA 94102. The Settlement Website provides the Zoom link to the Final Approval Hearing.  
10 As of March 10, 2022, there have been 5,167,402 visitors to the Settlement Website and 12,191,986  
11 website pages presented.

12 *Toll-Free Telephone Number*

13 15. The existing toll-free telephone number (1-800-397-3418) that was established for the  
14 Settlement continues to be available 24 hours per day, 7 days per week. As of March 10, 2022, there  
15 have been 12,293 calls to the toll-free telephone number representing 23,169 minutes of use.

16 *Postal Mailing Address and Email Address for Information*

17 16. The post office box and email address established for the Settlement continue to be  
18 available, allowing members of the Settlement Class to contact the Settlement Administrator by mail  
19 and/or email with any specific requests or questions. Epiq provided responses to all known inquiries  
20 from members of the Settlement Class.

21 *Requests for Exclusion and Objections*

22 17. **Requests for Exclusion.** The deadline to request exclusion from the Settlement or to  
23 object to the Settlement was March 5, 2022. As of this deadline, Epiq has received approximately  
24 1,600 requests of exclusion. Epiq has not yet completed its review, processing, and analysis of these  
25 requests. Since the deadline to file a request for exclusion recently lapsed, Epiq may still receive  
26 timely requests for exclusion (postmarked on or before March 5, 2022). Epiq will provide a  
27 supplemental declaration to the Court prior to the Final Approval Hearing to provide updated  
28

1 information regarding any requests for exclusions and/or objections to the Settlement.

2 18. **Objections.** As of March 10, 2022, Epiq is aware of five objections to the Settlement.<sup>2</sup>  
3 Based on my review of the objections, one of the five objections relates to notice or settlement  
4 administration: the objection of Sammy Rodgers and Alvery Neace (Dkt. No. 228) (addressed in  
5 paragraph 19 below). Sammy Rodgers and Alvery Neace are not on the list of known Settlement  
6 Class Members provided to Epiq by Zoom pursuant to the terms of the Settlement Agreement.  
7 Moreover, Objectors Melody Rodgers (Dkt. No. 220), Better World Properties, LLC (Dkt. No. 225),  
8 and Sammy Rodgers / Alvery Neace (Dkt. No. 228) did not file a Claim.

9 19. **Rodgers / Neace Objection.**

10 a. This objection appears to have been filed by J. Allen Roth, Esq. on March 6,  
11 2022, after the deadline to file an objection had passed. Dkt. No. 228. Among other things, the  
12 Rodgers / Neace Objection states the objectors have been unable to “lodge a claim online or via paper  
13 form because of the impossible requirement listed on the form that they upload or include  
14 documentary evidence” and that no such document exists. Dkt 228, pages 1, 9-11.

15 b. The Claim Form preliminary approved by the Court (Dkt. 191-1), and which  
16 was implemented by Epiq (Dkt. 219 pp. 52-54), required those persons who claimed to be  
17 unregistered Zoom users to provide reasonable documentation to confirm membership in the Class  
18 and reduce the likelihood of fraud, which is common in class action settlements of this size. As of  
19 March 10, 2022, Epiq has received more than 27,497 claims from unregistered Zoom user Claimants  
20 that were able to submit documentation. Epiq accepted a wide array of documentation submitted  
21 with such Claims. For example, an invitation to join a Zoom meeting is one of the many valid forms  
22 of supporting documentation. Though Epiq has yet to complete its review, analysis and processing  
23 of all Claims, as of the date of this Declaration, it has not rejected any claims from Class Members  
24 who were unregistered Zoom users for documentation reasons. There are other simple ways to obtain  
25 such documentation. For example, an internet *Google* search for, *how do I find the date an app was*  
26

27 <sup>2</sup> Objections filed with the Court - Dkt. Nos. 206, 220, 225, 227, and 228.  
28

1 downloaded, which provides the easy steps for finding this information (App  
2 Store>Account>Purchased/My Purchases/All Purchases, and the data installed is listed for each app).  
3 A screenshot of this information is an example of acceptable supporting documentation.

4 c. The Rodgers / Neace Objection asserts that:

5 [T]he published Notice of Settlement that Class Counsel emailed and  
6 mailed to potential class members does not mention that a person  
7 who neither files a claim nor opts out waives “Unknown Claims.”  
8 Rather, it simply states that, “If you do nothing, you will not be  
9 eligible to receive a cash payment. However, if the Settlement is  
approved by the Court, you will give up your rights to sue Zoom for  
claims that are released by this Settlement. (Dkt 228 pages 7-9).

10 d. The Email Notice and Postcard Notice are summary notices that complied with  
11 the requirements for notice set forth in Fed. R. Civ. P. 23 and the N.D. Cal. Procedural Guidance for  
12 Class Action Settlements, and were mailed with the language as approved by the Court. The Email  
13 Notice and Postcard Notice also conspicuously provided the Settlement Website address. Dkt. 219,  
14 Exs. 2 & 3. The Settlement Agreement with the full terms regarding the release and provisions  
15 regarding “Unknown Claims” is prominently displayed, and available for download, on the  
16 Settlement Website documents page. As is standard practice in class action notice administration,  
17 the full release provisions of a Settlement Agreement are not included in summary notices. However,  
18 in multiple places, the Email Notice directed Class Members to the Settlement Website for more  
19 information and for precise terms and conditions of the Settlement (“Complete information about all  
20 of your rights and options, as well as a Claim Form, a more detailed Long Form Notice and the  
21 Settlement Agreement are available at [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com)” and “this notice is  
22 only a summary. For a more detailed notice or the precise terms and conditions of the Settlement,  
23 please see the Long Form Notice or Settlement Agreement available at  
24 [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com) ...”). Both references to the Settlement Website address were  
25 direct links to the Settlement Website.

26 e. The Rodgers / Neace Objection states, “The Claims Filing Deadline and Opt  
27 Out Deadline Must be a Date After this Court Approves the Final Terms of the Settlement and  
28

1 Administration of the Case” (Dkt 228 pages 5-7). In my decades of experience, it would be almost  
2 unprecedented for the Opt Out Deadline to be after Final Approval, as the number of requests to opt  
3 out are often used in the evaluation of the adequacy of the Settlement or approved and attached to the  
4 proposed Judgment. In my experience, while the Claim Filing Deadline can sometimes extend until  
5 after Final Approval is granted, this is unusual and typically done in settlements that need long claim  
6 filing deadlines where the alleged injury can manifest over time (like an allegation of a defective  
7 building or automotive product). In a case like this, it is more common for the claims deadline to  
8 come before the Final Approval Hearing so the Court can assess the number of claims filed when  
9 evaluating the overall fairness of the settlement. Here, the Settlement Class was given an adequate  
10 (and typical) amount of time to file a claim – more than 60 days after the full completion of the initial  
11 notice effort.

12 f. The Rodgers / Neace Objection objects to the process for evaluating the  
13 eligibility of claims, questioning the “qualifications of the person making this decision” and “what  
14 criteria will be used.” Epiq is the largest administrator of class action settlements and has extensive  
15 experience in providing notice and administration to thousands of such settlements, which have  
16 gained final approval and withstood challenges in the Courts of Appeal. *See e.g.* Dkt. 192 ¶¶ 1-14.  
17 Court-approved settlements regularly authorize Epiq to determine if claims are eligible for  
18 distribution.

19 g. The Rodgers / Neace Objection takes issue with mailed checks. However, the  
20 majority of payments will be distributed electronically and where Epiq receives returned checks, Epiq  
21 will run address correction, check forwards, and send payments to the corrected addresses when  
22 possible. Epiq will mail the checks, via USPS first class mail, in a standard business envelope (a  
23 Number 10 business envelope), which is the industry practice.

24 h. In my opinion, the Rodgers / Neace Objection does not present valid arguments  
25 that the Notice Plan or the Notices were materially deficient in any way. In fact, the objection shows  
26 that the specific terms of the Settlement that the objector disagrees with were easily accessible through  
27 the various notice channels provided.

*Supplemental Reminder Notice*

20. To ensure the highest reasonable claims participation rate, the Parties, through Epiq and Hilsoft, engaged in substantial supplemental reminder notice efforts. The reminder notice campaign ran from February 1, 2022, to March 5, 2022.

21. **Reminder Email Noticing.** From February 1, 2022, through February 27, 2022, Epiq sent 143,225,659 Reminder Email Notices, which were sent to all members of the Settlement Class who were previously sent an Email Notice that was deliverable, and a claim or request for exclusion was not filed. Each Reminder Email Notice included a unique identifying number (a ten-digit alphanumeric code) specific to each unique member of the Settlement Class. This allowed for secure online claim submission and efficient claims processing of physical paper Claim Forms sent to Epiq. The Reminder Email Notice contained a Settlement Class member specific link directly to the “Claim Login” page on the Settlement Website, and auto-populated with the unique identifying number for the specific Settlement Class recipient of the Reminder Email Notice. This was intended to encourage members of the Settlement Class to file a Claim Form before the claim filing deadline. A true and correct exemplar of the Reminder Email Notice (Paid Subscriber Reminder Email Notice and Registered User Reminder Email Notice) are included as **Exhibit 1**.

22. **Reminder Postcard Noticing.** On February 16, 2022, Epiq also sent 453,574 Reminder Postcard Notices, which were sent to members of the Settlement Class who were previously sent a Postcard Notice that was deliverable, and a claim or request for exclusion was not filed. Each Reminder Postcard Notice also included a unique identifying number (a ten-digit alphanumeric code) specific to each unique member of the Settlement Class. A true and correct exemplar of the Reminder Postcard Notice is included as **Exhibit 2**.

23. **Reminder Banner Noticing.** Targeted banner advertising modeled after the initial banner notice campaign ran on a selected advertising network and on social media. The Banner Notices linked directly to the Settlement Website, which allowed visitors easy access to relevant information and documents. More details regarding the target audiences, distribution, and specific ad sizes of the reminder banner notice campaign are included in the following table.

<i>Network/Property</i>	<i>Target</i>	<i>Ad Sizes</i>	<i>Delivered Impressions</i>
<i>Google Display Network</i>	Adults 18+	728x90, 300x250, 300x600, 970x250	20,193,451
<i>Google Display Network</i>	Custom Intent Audiences: Online Video Conferencing Conference Room Solutions Conference Call Services Webinar Software Conferencing Cameras Distance Learning Courses, Home Learning Courses Distance MBA Distance Learning Courses in Business Online Courses Online Schools Online Open Education, Online High School Classes Online Course Software Video Chat Apps	728x90, 300x250, 300x600, 970x250	34,055,939
<i>Facebook</i>	Adults 18+	Newsfeed & Right Hand Column	12,913,037
<i>Facebook</i>	Interests: Zoom	Newsfeed & Right Hand Column	28,251,328
<i>Facebook</i>	Interests: Videoconferencing, Web Conferencing, Videotelephony	Newsfeed & Right Hand Column	15,024,878
<i>Facebook</i>	Interests: Work From Home, Self-Employment, Meeting	Newsfeed & Right Hand Column	14,793,915
<i>Instagram</i>	Adults 18+	Newsfeed	12,975,695
<i>Instagram</i>	Interests: Zoom	Newsfeed	21,657,436
<i>Instagram</i>	Interests: Videoconferencing, Web Conferencing, Videotelephony	Newsfeed	11,095,986
<i>Instagram</i>	Interests: Work From Home, Self-Employment, Meeting	Newsfeed	10,741,163
<b>TOTAL</b>			<b>181,702,828</b>

24. Combined, more than 181 million targeted impressions were generated by the reminder banner notice campaign, which ran nationwide from February 9, 2022, through March 5, 2022.

1 *Status of Claims Process*

2 25. The deadline for members of the Settlement Class to file a claim was March 5, 2022.  
3 As of March 10, 2022, Epiq has received 1,454,796 Claim Forms (1,452,089 online and 2,707 paper).  
4 Epiq has yet to complete its review and processing of all Claims. However, Epiq estimates that the  
5 distribution for Paid Subscription Claims will be either (i) a minimum of approximately \$50, or (ii)  
6 30% of the total amount paid to Zoom by the Paid Subscriber Claimants, whichever is higher. It is  
7 my understanding that the average distribution to the Paid Subscriber Claimants is currently estimated  
8 to be \$95.51. Members of the Settlement Class who submitted a User Claim (Registered and  
9 Unregistered) are currently estimated to each receive \$29.68. Since the claim filing deadline has just  
10 recently lapsed, these numbers and the current estimated payment amounts are preliminary and  
11 subject to Epiq's final review and processing of all Claims. Also, Epiq anticipates that additional  
12 claims will still be received from members of the Settlement Class that are postmarked by the claim  
13 filing deadline. As is its standard practice, Epiq is in the process of conducting a complete review  
14 and audit of all claims received. There is a likelihood that after detailed review, the total number of  
15 Claim Forms received will change due to duplicate and denied Claim Forms, though Epiq does not  
16 anticipate this change to be substantial.

17 *Correspondence Filed with the Court*

18 26. On February 22, 2022, a letter was filed with the Court by Patricia Meyers, a member  
19 of the Settlement Class. Dkt. 224. Patricia Meyer's letter stated that when trying to file a claim  
20 electronically, a "request was blocked" message was presented and that an auto-reply message was  
21 sent when she contacted the Settlement Administrator. On February 24, 2022, Epiq's Senior Project  
22 Manager who is responsible for managing this case, responded to Patricia Meyers directly. In the  
23 correspondence, it was confirmed that Epiq received Patricia Meyers' completed Claim Form  
24 postmarked February 5, 2022, and confirmed that the claim has been approved, and no further action  
25 is required. The correspondence also provided Patricia Meyer with direct contact information for  
26 Epiq's Senior Project Manager for the case for any further questions or concerns.

**CONCLUSION**

27. In class action notice planning, execution, and analysis, we are guided by due process considerations under the United States Constitution, and by case law pertaining to the recognized notice standards under Fed. R. Civ. P. 23. This framework directs that the notice plan be optimized to reach the class and, in a settlement notice situation such as this, that the notice or notice plan itself not limit knowledge of legal rights—nor the ability to exercise other options—to class members in any way. All of these requirements were met in this case.

28. The Notice Program here was designed and implemented to ensure that Class Members were adequately informed of the Settlement and their rights and options.

29. In my opinion, the above-described Notice Program was consistent with other effective class action notice programs. Many courts have accepted and understood that a 75 or 80 percent reach is more than adequate. In 2010, the Federal Judicial Center issued a Judges’ Class Action Notice and Claims Process Checklist and Plain Language Guide. This Guide states that, “the lynchpin in an objective determination of the adequacy of a proposed notice effort is whether all the notice efforts together will reach a high percentage of the class. It is reasonable to reach between 70–95%.”<sup>3</sup> The Notice Program here satisfied this requirement with individual notice sent via email or mailed via USPS first class mail delivered to approximately 91% of the identified members of the Settlement Class to whom Epiq sent Notice. Address updating and re-mailing protocols met or exceeded those used in other class action settlements. Coverage was further enhanced by supplemental media provided with regional newspaper notice, nationally distributed digital and social media notice efforts, sponsored search, an informational release, and a Settlement Website. Additionally, the claim stimulation efforts with reminder email, postcard, and banner noticing provided additional visibility of the Settlement, and encouraged members of the Settlement Class to file a claim.

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<sup>3</sup> FED. JUDICIAL CTR, JUDGES’ CLASS ACTION NOTICE AND CLAIMS PROCESS CHECKLIST AND PLAIN LANGUAGE GUIDE 3 (2010), available at <https://www.fjc.gov/content/judges-class-action-notice-and-claims-process-checklist-and-plain-language-guide-0>.



# Exhibit 1

[Click here](#) to view this message in a browser window.

## Claim Deadline Approaching for Zoom Class Action Settlement

Your Unique Claim Number: [REDACTED]

**Claim Deadline: March 5, 2022**

This is a reminder of the Notice you received on **December 1, 2021**, regarding the Zoom Class Action Settlement. You are eligible for a cash payment from the Settlement if you submit your claim by **March 5, 2022**.

While the actual payment amount to you will depend on the total number of valid claims that are filed and the amount you paid to Zoom during the relevant timeframe, at the current rate of claims, **subscribers who submit claims are currently estimated to receive approximately 30% of the amount you paid to Zoom** for the Zoom Meetings App subscription during the relevant timeframe.

To submit your claim online, click [here](#). The claims process takes just minutes and requires no documentation or personal information.

### Where can I get more information?

Information about your rights and options, including the Notice and the Settlement Agreement, are available at [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com), by emailing [Info@ZoomMeetingsClassAction.com](mailto:Info@ZoomMeetingsClassAction.com), or by calling toll-free 1-800-397-3418.

SOURCE: *In re: Zoom Video Communications, Inc. Privacy Litigation*, Case No. 3:20-cv-02155-LB ([www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com))

AF565\_v01

If you would prefer not to receive further messages from this sender, please [Click Here](#) and confirm your request.

You can also send your request to *In Re: Zoom Video Communications, Inc. Privacy Litigation*  
c/o Settlement Administrator  
P.O. Box 5534, Portland, Oregon 97228-5534, United States

[Click here](#) to view this message in a browser window.

## Claim Deadline Approaching for Zoom Class Action Settlement

Your Unique Claim Number: [REDACTED]

**Claim Deadline: March 5, 2022**

This is a reminder of the Notice you received on **December 1, 2021**, regarding the Zoom Class Action Settlement. You are eligible for a cash payment from the Settlement if you submit your claim by **March 5, 2022**.

Zoom's records indicate that you have a registered Zoom account and are eligible to file a claim for \$15. While the actual payment amount will depend on the total number of valid claims that are filed, at the current rate of claims, **users who submit claims are estimated to receive substantially more than \$15.**

To submit your claim online, click [here](#). The claims process takes just minutes and requires no documentation or personal information.

### Where can I get more information?

Information about your rights and options, including the Notice and the Settlement Agreement, are available at [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com), by emailing [Info@ZoomMeetingsClassAction.com](mailto:Info@ZoomMeetingsClassAction.com), or by calling toll-free 1-800-397-3418.

SOURCE: *In re: Zoom Video Communications, Inc. Privacy Litigation*, Case No. 3:20-cv-02155-LB ([www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com))

AF566\_v02

If you would prefer not to receive further messages from this sender, please [Click Here](#) and confirm your request.

You can also send your request to *In Re: Zoom Video Communications, Inc. Privacy Litigation*  
c/o Settlement Administrator  
P.O. Box 5534, Portland, Oregon 97228-5534, United States

# Exhibit 2

*Zoom Video Communications*

Settlement Administrator  
P.O. Box 5534  
Portland, OR 97228-5534

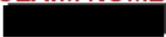


Court-Approved Legal Notice



**This is an Important Notice  
about a Class Action Settlement**

**YOUR CLAIM NUMBER IS:**



## Legal Settlement for users of Zoom Meetings between March 30, 2016, and July 30, 2021

This is a reminder of the Notice you received on December 30, 2021, regarding the Zoom Class Action Settlement. You are eligible for a cash payment from the Settlement if you submit your claim by **March 5, 2022**.

While the actual payment amount to you will depend on the total number of valid claims that are filed and the amount you paid to Zoom during the relevant timeframe, at the current rate of claims, ***subscribers who submit claims are currently estimated to receive approximately 30% of the amount you paid to Zoom*** for the Zoom Meetings App subscription during the relevant timeframe.

**Act now** to claim your payment before the March 5, 2022 deadline. You can submit your claim online at [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com). The claims process takes just minutes and requires no documentation or personal information.

Information about your rights and options, including the Notice and the Settlement Agreement, are available at [www.ZoomMeetingsClassAction.com](http://www.ZoomMeetingsClassAction.com), by emailing [Info@ZoomMeetingsClassAction.com](mailto:Info@ZoomMeetingsClassAction.com), or by calling toll-free 1-800-397-3418.

**Questions? Call 1-800-397-3418 or  
visit [ZoomMeetingsClassAction.com](http://ZoomMeetingsClassAction.com)**